

E-01345A-13-0069



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 111571

Date: 7/10/2013

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Arizona Corporation Commission

DOCKETED

JUL 11 2013

Complaint By: First: Last:
Sheri Graham

Account Name: Sheri Graham

Home:

DOCKETED BY

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

7/10 - ***** REFERRED FROM THE EXECUTIVE DIRECTOR'S OFFICE *****

*** E-01345A-13-0069 ***

Customer sent the following -

Subject: Smart Meters

I formally request that my email be copied to all ACC Staff and Commissioners

To: Arizona Corporation Commission: Commissioners and Staff

I have been following the lengthy debates and educational articles regarding Smart Meters for a couple of years now. Quite frankly I am dumbfounded by the ACC's lack of a forthright stance to protect the health of Arizona's residents in leu of what looks like their stance to protect a very large electric corporation and their wants of supposedly cutting costs. Seems to me the reality is they just want to grow more revenues at the expense of all of us and our health.

As a homeowner and customer of APS I disallow the installation of a Smart Meter on my property.

As a resident of Sedona, I've read all of Warren Woodward's correspondence to your Commission and am surprised you are not as impressed with his research and information as I am, as well as a very large number of my fellow residents are. I've also read information and research articles of other educated people from across our country. (as an aside: I've not met Warren Woodward so I'm not just getting on a friends bandwagon - I've done my own research.)

RECEIVED
2013 JUL 11 A 9:51
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

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On June 19, 2013 at 5:00 pm Sedona City Council will hold a meeting to discuss "Smart Meters" in Sedona. I would certainly hope (assume) that ACC and APS will have representation at this meeting. Seems only right.

Sometimes the "little person" who has no financial vesting or political vesting - just has brains!

Sheri Graham

Sedona, Arizona 86339

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

Responded to customer with the following -

Dear Ms. Graham,

Your e-mail of 6/12/13 to the Executive Director of the Arizona Corporation Commission was assigned to me today for a response. I am a Consumer Analyst in the Utilities Division.

Since you did not specify a docket number in this e-mail, I am going to file your comments in both the smart meter docket (E-00000C-11-0328) and the APS Opt-Out Application docket (E-01345A-13-0069). Should you wish to make additional comments, you will need to specify the docket number. In addition, I am forwarding this to APS as a notification of your desire to not have a smart meter installed.

Sincerely,

Deborah Reagan
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 7/10/2013

Opinion No. 2013 - 111571
